

"eIPO Subscription Service" Frequently Asked Questions

1. How to subscribe for an IPO?

- i. **Electronic subscription** – You can log into your investment account via [iTrade](#) or [mobile app \(general version\)](#) and place your order through our "eIPO subscription service" directly; or
- ii. **Dial-in subscription** – Call your account manager to confirm the details of your IPO application.

2. How much is the handling fee for IPO subscription service?

HKD\$50 handling fee waiver now applies to all cash "eIPO subscription service", waiver may subject to change without prior notice. For financing application, if the loan amount is above HKD\$1 million, the handling fee of HKD\$100 will be waived. For other standard charges, please refer to "[General Services Fees & Transaction Charges](#)" table.

3. How to make the eIPO application payment?

Once your application is accepted, all the relevant application fees/monies will be held immediately and then direct debited from your securities account on the day the application ends. Please ensure your account has sufficient funds when applying. Otherwise, the application may not be processed.

4. Who is eligible to apply for IPO?

Only those who meet the requirements of "How to Apply for Hong Kong Public Offer Shares" in the prospectus can apply for IPO via [iTrade](#) or [mobile app \(general version\)](#). Please refer to the prospectus for details.

5. Can I apply with joint account?

Only those who hold individual accounts or corporate accounts can submit their applications through "eIPO subscription service" on [iTrade](#) or [mobile app \(general version\)](#). For those with joint accounts, please contact your account managers.

6. Can I submit more than one application for the same IPO?

No, each applicant can only submit one application for each IPO, and all multiple applications may not be accepted.

7. Can I modify or cancel the eIPO application?

No, it cannot be modified or cancelled once the eIPO application is submitted.

8. Do you have an internal deadline for eIPO application?

Yes. In general, the internal eIPO application period is set from the afternoon of the first public offering day to 10am on the day before the application deadline.

Please refer to [iTrade](#) or [mobile app \(general version\)](#) for more details of the internal eIPO application time.

9. Any limit on loan amount for eIPO financing application?

Yes, the maximum and minimum loan amount for eIPO financing application is HKD 100,000 and HKD 10 million respectively. If the loan amount exceeds HKD 10 million, please contact your account manager.

Also, please note that the total loan amount is limited and on a first-come-first-served basis. We reserve the right to accept these applications.

10. Why my eIPO application are denied?

Common reasons include:

- i. Do not have sufficient settled funds or the funds is not in HKD (assuming the eIPO is in HKD)
- ii. Applying with IPO financing, but the available loan amount is insufficient
- iii. eIPO application ends.

11. How do I know the subscription results?

Allotted shares will be deposited into your securities account one working day before the first listing day.

12. In the event of an unsuccessful allotment, when will the funds be returned?

If you get a partial or none allotment, the remaining funds will be credited to your securities account on the refund date specified by the company.

Please feel free to contact us at 400 818 0338 / (852) 2237 9338 or via email csi-callcentre@citics.com.hk if you have any enquiries or questions.